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Coronavirus Policy at Excellcare

Physical therapy is deemed an essential service, and it is important that we continue to offer care to our patients in a safe environment.

The following are our policies made to deliver a safe and healthy treatment experience:

-We require that all physical therapists and patients wear PPE, to include face masks covering nose and mouth in the clinic at all times.

-We sterilize all clinic surfaces with medical-grade disinfectants immediately after use.

-We screen all patients, clinicians for potential Covid-19 exposure upon arrival to the clinic.

-We limit the number of people in the clinic.

Checklist before treatment/entering the clinic:

I have not shown any symptoms (coughing, sore throat, fever) in the last 14 days.

I have not been in close contact with anyone who has had symptoms or has tested positive for Covid-19 in the last 14 days.

I have not travelled to any of the states included in Mayor Lightfoot's travel ban, including any states and territories listed on the city of Chicago's website within the last 14 days.

If you have answered yes to any of these questions, we ask that you reschedule your visit to after a 14 day quarantine or show two consecutive negative Covid-19 test results.

Thank you for your compliance with keeping our patients and staff safe.

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